

How to report problems in the village.



Issues	How to Report
- BPC broken streetlights - Broken/damaged bins - Broken/damaged play equipment - Broken/damaged BPC benches - Issues with notice boards	Please email clerk@buckdenpc.org.uk with a location and if possible, a photo of the damage.
Full Street bins	Please email clerk@buckdenpc.org.uk with a location.
- HDC lights - Household rubbish collections - Fly tipping	This is the responsibility of Huntingdon District Council (HDC), who can be contact at mail@huntingdonshire.gov.uk
Fly tipping within 3 meters of river bank or items in the water.	This is the responsibility of the Environment Agency, please contact them on 0870 850 6506
Planning complaints/Issues	BPC are only a consultee in the planning process. The decision-making power lies with HDC. For more information on planning please visit https://www.huntingdonshire.gov.uk/planning/planning-applications/
Parking issues.	If you think the vehicle may be abandoned, please report via www.huntingdonshire.gov.uk website.
Dog waste on pavements	You can report this on the www.huntingdonshire.gov.uk website, under 'report a street issue'. This in an online form.
Brampton Landfill issues/smells	Please report your concerns to the Environment Agency on 0800 807060
Flooding This is complex, and more information is available on our web site.	Non urgent flooding can be reported directly to CCC via https://highwaysreporting.cambridgeshire.gov.uk/ Buckden Parish Council do have pumps for residents to use, please contact clerk@buckdenpc.org.uk for more information. In an emergency contact the relevant emergency service(s)
Issues within the Valley and playing fields that are the responsibility of the Village Hall	This is the responsibility of Buckden Village Hall Trust who can be contact at admin@buckdenvillagehall.co.uk
Potholes , road or pavements issues	Please report via https://highwaysreporting.cambridgeshire.gov.uk/
Issue with A1	This is the responsibility of National Highways. Please report via info@highwaysengland.co.uk or by calling 0300 123 5000 (24hrs)
Environmental issues including Trees, Pest Control, Noise nuisance Dog related issues.	Report via: https://www.huntingdonshire.gov.uk/environmental-issues/

Please retain for future reference.