Your flexible local bus service!

ting Operated by VECTARE Transport Made Simple

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Welcome to our Ting Demand Responsive Transport service! Funded by Cambridgeshire and Peterborough Combined Authority, and delivered by Vectare, Ting is a flexible local bus service designed to enhance connectivity across West Huntingdonshire.

Demand Responsive Transport is a new, flexible concept for delivering public transport services. Rather than being restricted to travelling along specific routes and at specific times, you can book a journey to and from anywhere within our Ting travel zone – and also to / from certain key destinations outside of the zone.

You can book by using our **Vectare DRT app**, or by telephoning our friendly booking centre team, and our software will automatically find you a ride that best meets your requirements. We'll always try and fit you in as close to the time that you request, but remember that Ting is a shared service so you may need to be flexible with us to access the biggest range of travel options.

Vectare DRT App

Available on the App Store | GET IT ON Google Play

To book your journey download the Vectare DRT app from the App Store or Google Play Store now.

CAMBRIDGESHIRE & PETERBOROUGH COMBINED AUTHORITY

Ting is operated with financial support from Cambridgeshire and Peterborough Combined Authority.

Where can I go?

You can use Ting to travel around the entire zone shown on the map overleaf, without restriction. We offer a door to door service, so you can get picked up and dropped off right outside your house, and right next to the entrance of your school, workplace or shopping destination.

In addition, as long as your journey starts or finishes inside the Ting travel zone, you can also travel to or from each of the below destinations:

Cambourne, De La Warr Way bus stop (for Morrisons)

Cambourne, Business Park
- Outside South Cambridgeshire District Council
- At the bus stop at the entrance to the Business Park
- At the business park bus stop on Cambourne Road

Hinchingbrooke Hospital, Huntingdon
- Hinchingbrooke Hospital bus stop
- Snowdonia Way bus stop

Hinchingbrooke School bus park

Huntingdon Railway Station

Huntingdon Bus Station, Bay 9

Thrapston Business Park (bus shelter on Huntingdon Road)

Popular destinations within the Ting zone include St Neots Market Square, Grafham Water, St Neots Railway Station and HM Prison Littlehey.

When can I travel?

Ting operates on Mondays to Saturdays. There is no service on Bank Holidays, except for Good Friday when a normal service will operate.

The earliest pick up time available will be 06:00, and the latest drop off available will be 20:00.

Please note that Ting does operate on a first come, first served basis. Whilst we will always do our best to accommodate your journey request, at busy times we may not be able to offer your preferred choice of pick-up time.

Ting is busiest between 06:00 and 09:00 on Mondays to Fridays. If you can choose to travel outside of these times, please do so.

English National Concessionary Travel Scheme

English National Concessionary Travel Scheme bus passes are valid for free travel on Ting after 09:30 on Mondays to Fridays, and any time on Saturdays. Cambridgeshire Blind Passes are valid for free travel on Ting at any time on Mondays to Saturdays.

How much does it cost?

Special offer fares until 30th June 2023!

£1.00 Child Single

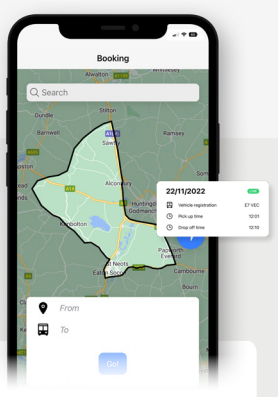
£2.00 Adult Single

Cambridgeshire Multibus Tickets

Cambridgeshire Multibus tickets are issued and accepted on Ting. Priced at £8 for one day, and £33 for seven consecutive days, Multibus tickets are valid for unlimited travel on almost all local bus services across Cambridgeshire.

Please note that Multibus tickets are **not** valid on Stagecoach Busway services or the Stagecoach route 905.

How do I book?



Available on the App Store | GET IT ON Google Play

Vectare DRT App

The quickest and easiest way to book is by downloading the **Vectare DRT app** from the Apple App Store or Google Play Store.

Telephone

You can also telephone **0115 777 3187** and make your booking over the phone.

You need to book at least half an hour before you want to travel, and you can book up to seven days in advance.

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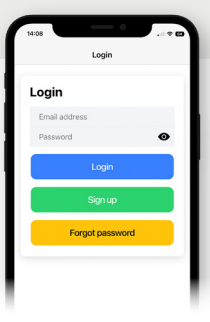
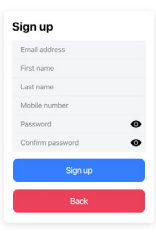
How do I register?

Vectare DRT App

On the Vectare DRT app, click the "**Sign up**" button and enter your details. You'll be able to create an account and then log in and make bookings.



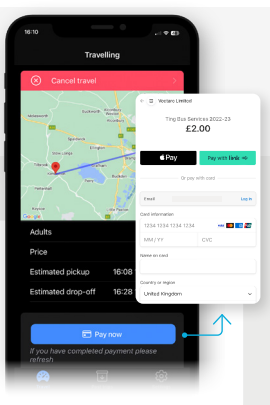


If you're booking by phone, you'll be asked for your full name, email address and phone number so that we can register you. You'll only need to provide this information once.

How do I pay?

Vectare DRT App

On the Vectare DRT app you'll be asked to pay by credit / debit card once your booking is confirmed.



Telephone

If you book by phone you should pay the driver on board the bus.

Can I cancel my booking?

If you don't need your Ting any more, please cancel to allow another user to access the service.

Please note that bookings that have been allocated by the system are non-refundable if cancelled less than 24 hours in advance of travel.

Are your buses accessible?

Wheelchair Access

We offer wheelchair accessible vehicles as part of our Ting service. If you need one of these vehicles, please make sure that you select "**wheelchair user**" when you are adding passengers to your booking. You can do this if you need a vehicle with a low floor for level boarding too.

Travel across West Huntingdonshire to:

- Huntingdon
- St Neots
- Thrapston Business Park
- Cambourne
- Papworth Everard